



Climate Control Solutions

# Limited Warranty

**For units applied within the United States, Puerto Rico,  
US Virgin Islands, Guam, Canada and Mexico**

## **Limited Warranty To Original Purchaser:**

Bard Manufacturing Company, Inc. Bryan, Ohio 43506 warrants to you, the original purchaser, that your Bard product will be free from defects in materials and workmanship when used under normal conditions from the installation date through the time periods outlined in the "Duration of Warranty" section (see reverse side).

## **Proof Of Purchase:**

You must be able to show us the date on which you purchased your product when you make a claim under this warranty. Your owner's registration card filed online at [www.wallmountwarranty.com](http://www.wallmountwarranty.com) or your contractor's invoice, bill of sale, or similar document is sufficient at time of warranty claim. This must be registered within 90 days of installation. If you can not show us the actual date of purchase, the time periods in this warranty will start on the date that we shipped your Bard product from our factory.

## **What This Warranty Does Not Cover: (Also see Duration of Warranty on reverse side.)**

This warranty does not cover defects or damage caused by:

1. Alterations not approved by Bard; improper installation (including over or under sizing), improper repairs, or servicing; or improper parts and accessories not supplied by Bard.
2. Misuse or failure to follow installation and operating instructions (including failure to perform preventative maintenance) or limitations on the rating plate. This includes failure to use low ambient controls on all applications requiring compressor operation in cooling mode below 60F outdoor ambient.
3. Any corrosion from operation in a corrosive atmosphere (examples: acids, halogenated hydrocarbons or environmental conditions).
4. Parts that must be replaced periodically (such as filters, mist eliminators, ERV belts, pile seals, etc.).
5. Improper fuel or electrical supply (such as low voltage, voltage transients, power interruption, and units on generators with no brownout protection).
6. Accidents or other events beyond our reasonable control (such as storm, fire, or transportation damage).
7. Defects that happen after
  - (a) Anyone has tampered with the product.
  - (b) The product has been improperly serviced according to accepted trade practices;
  - (c) The product has been moved from its original place of installation; or,
  - (d) The product has been damaged by an event beyond Bard's control (See also No. 5 above).
8. Consequential damages (such as increased living expenses while the product is being repaired). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
9. This warranty has certain limitations for units installed on over-the-road trucks, vans and trailers. (See reverse side.)
10. Cost of service call at installation site to diagnose causes of trouble, labor to replace defective component or transportation costs for replacement parts.
11. This Limited Warranty does not apply to products installed or operated outside of the US, Puerto Rico, US Virgin Islands, Guam, Canada and Mexico. Units operated in coastal areas where the operating environment is exposed to airborne saline particles (typically 5 miles from coast line) must have corrosion protection or warranty claims will be declined on corrosion-based cabinet and part failures.
12. Bard does not endorse, approve or certify any online sales of its products through auction websites, online retailers, liquidators or any other method of online sales direct to consumers. Bard will not honor the factory warranty of any Bard equipment purchased over the Internet.

## **Your Responsibilities:**

You are responsible for

1. Preventative maintenance of the product (such as cleaning coils and replacement of filters, nozzles and other consumable parts).
2. Ensuring that the instruction manual is followed for care and use of your product.
3. Ensuring that your product is installed by a competent, qualified contractor, following all local and national codes, and industry standards.

## **What Bard Will Do About A Defect:**

Bard will either repair or replace the defective part only. Replacement parts may be reconditioned parts. The warranty for the repaired or replaced part will last only for the remainder of the warranty period for the original part.

Defective parts must be supplied to a Bard distributor who will then submit a parts warranty claim form. Credits are issued to the Bard distributor.

Bard will not pay or be responsible for labor or defective/replacement part transportation costs or delays in repairing or failures to complete repairs caused by events beyond our reasonable control.

## **What You Must Do**

1. Tell your heating and air conditioning contractor as soon as you discover a problem and have the contractor make repairs.
2. Pay for all transportation, related service labor, diagnostic charges, refrigerant, refrigerant recovery and related items.

## **Service**

If your product requires service, you should contact the contractor who installed it or the contractor that has been providing the product's preventative maintenance and repair service. You may find the installing contractor's name on the product or in your Owner's packet. If you do not know who that is, you should contact a competent, qualified contractor to make the repairs. If in doubt, you should contact the nearest distributor that handles Bard products ([www.bardhvac.com](http://www.bardhvac.com)). Please note that contractors and distributors that handle Bard products are independent contractors and distributors, and therefore, are not under the direction of Bard Manufacturing Company, Inc.

## **Only Warranty**

There are no other express warranties. All implied warranties are limited in duration to the duration of the applicable written warranty made above.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you.

**Duration Of Warranty** is limited to defects arising during the periods shown in the following table:

Model Number Series:	— Number of Years from Installation Date ① —			
	Compressor ④	Sealed System Components ②④⑤	All Other Functional Parts ③	Heat Exchangers
<b>AIR CONDITIONERS</b> W12A, W18A, W24A, W30A, W36A, W42A, W48A, W60A, W72A, W090A, W120A, W150, W180A, W18L, W24L, W30L, W36L, W3SA, W4SA, W5SA, Q36A, Q42A, Q48A, I30A, I36A, I42A, I48A, I60A	5	5	5	N/A
<b>AIR SOURCE HEAT PUMPS</b> W18H, W24H, W30H, W36H, W42H, W48H, W60H, C24H, C30H, C36H, C42H, C48H, C60H, T24H, T30H, T36H, T42H, T48H, T60H, T24S, T30S, T36S, T42S, T48S, T60S, Q24H, Q30H, Q36H, Q43H, Q48H, I30H, I36H, I42H, I48H, I60H, I36Z, I48Z, I60Z	5	5	5	N/A
<b>ENVIRONMENTAL CONTROL UNITS</b> W6RV, W6LV	5	5	1	N/A
<b>EQUIPMENT SHELTER UNITS</b> MULTI-TEC, MEGA-TEC, FUSION-TEC, and all HVAC equipment used in this application.	5	5	1	N/A
<b>GEOHERMAL/WATER SOURCE HEAT PUMPS</b> QW2S, QW3S, QW4S, QW5S	5	5	5	N/A
<b>CHILLED WATER</b> QC50 (No Compressor)	N/A	5	5	N/A
<b>GAS/ELECTRIC WALL-MOUNT</b> W24G, W30G, W36G, W42G, W48G, W60G, WG3S, WG4S, WG5S	5	5	5	10
<b>ACCESSORIES</b> Factory/Field Installed Bard Ventilation and Heater Packages Bard branded Thermostats/Temperature Controllers, UV-C LED Light Kits LC6000, LV1000, MC4002, DC3003, TEC40, BG1000, PGD, PGDX, MC5300, MC5600 Humidistats, CO <sub>2</sub> Controllers and all other field-installed accessories not listed separately	N/A N/A N/A N/A	N/A N/A N/A N/A	5 5 1 1	N/A N/A N/A N/A

- ① For equipment that does not have an online warranty registration, the warranty period starts when the product was shipped from the factory.
- ② Heat transfer coils (refrigerant to air coils for air source and coaxial coils for water source units) are covered for leaks for 5 years. Physical damage to air side coils resulting in leaks or insufficient airflow, or fin deterioration due to corrosive atmosphere (such as acids, halogenated hydrocarbons, or coastal environmental conditions) are not covered. Leaks in coaxial coils due to freezing of the coils are not covered. Copper coaxial coils for QW are not warranted for ground water/open loop installations.
- ③ Functional parts warranty is 1 year for all telecommunication, electric switch stations, pump stations, and similar applications. This also applies to all OTR (over the road) applications.
- ④ All OTR (over the road) applications that are moved from one location to another:  
Factory Warranty applies up to the point of initial start-up and test at all OEM manufacturing locations or subsequent outfitting facility. Once it goes into OTR service, the warranty expires immediately for compressor and sealed system components. This OTR exemption does not apply to relocatable classrooms, construction, or office trailers.
- ⑤ Factory-coated coils have a "5" year warranty in corrosive environments that are listed as approved.



**Internet Resources**

*Recognized as a leader in the HVAC industry, Bard combines quality products and outstanding service with innovation and technological advances to deliver high-performance heating and cooling products around the world. Please visit [www.bardhvac.com](http://www.bardhvac.com) for additional information regarding warranty and product information.*